



### **What our customers say about us.**

"I received my part today and wanted to let you know how very pleased I am!

This was a very simple part and my first experience using your service so I didn't know quite what to expect. With almost no experience in mechanical engineering, your software and service combined to allow me the opportunity to step out of my domain of expertise and into unfamiliar territory, then achieve quality results. One especially nice surprise was how well the part was packed for shipment. Because the care you took in shipping, the part arrived in absolutely pristine condition."

Dan Quigley  
June 2015

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"I would just like to say that I have been extremely impressed with your business. I did not know what to expect since I've never come across you guys in all my Internet exploits. However, from start to finish, I was shocked at how robust your process is, yet it is so simple and allows for such a wide range of variation.

Your software was so intuitive and yet somewhat complex in the possibilities. I have used several types of drafting software before (including 3D) and there was always an unnecessarily steep learning curve and an inability to do things that seemed perfectly reasonable. I am a software engineer and I have to say your software is rock solid... no crashes, no bugs (that I encountered) and it allowed me to do almost everything I could think of (if I had software to make an HGPL file, it would have done everything I could think of). It operates in such a logical and user-friendly way.

I love how everything that I am charged for is itemized, updated instantly, there are no hidden costs, and everything is priced very reasonably. For a one-off plate, milled, anodized, etched, and shipped, I think it is a very fair price. The quality left nothing to be desired either. Another thing that I really liked was the Order Status page, allowing me to see exactly what stage of the process my panel was in. In fact, the only thing I was turned off by was UPS as the only shipping option... it took exactly two weeks to get my panel using 3-5 day ground service.

Last, but not least, I was impressed by your customer service. I had a discrepancy on my drawing that was brought to my attention in a very timely and courteous manner and was easily resolved. The final product was exactly as I'd hoped it would be. I will definitely be ordering my future panels from you, thank you very much."

Kevin Means  
January 2015

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"Just wanted to let you know how pleased I am with the custom panel I received yesterday. The craftsmanship and quality is absolutely premium-grade. I could not imagine a better product, especially for the price. All the cutouts were machined perfectly to fit the components, and the end result is really first class."

Grant Jenkins  
J&J Marine Services  
February 2014

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"Just a quick note to say how great my panels turned out. This was the first time I used your company for panels and they turned out great. I found the design software to be forward and easy to use and although this initial panel was basic in it's design, it made all the difference in they way the project turned out. I will certainly be using you again in the very near future for other more complex panels. Thanks again."

Gregg Calhoun EE  
Cleveland State University  
August 2013

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"I'm pretty sure I'm not even close to your biggest customer nor are my panels very unique or challenging. However, I feel like I am your most important customer. Every panel I have ever ordered has come on time and without defect. I've received a call on several occasions to clarify some aspect of my order or to make sure I really meant what I wrote in the notes section. I appreciate that service and care. It's uncommon to have a company take such personal note of even the smallest order, like mine. So, thank you. I will always choose FPE for my panels."

David Ingebretsen  
Collision Forensics & Engineering, Inc.  
April 2013

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"Today I received my first (but definitely not last) order from you and I just had to write to tell you how extremely happy I am with the result. Everything I could have hoped for. Thank you!"

Henrik Mattsson  
January 2013

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"I just wanted to tell you how wonderful your service is. It's absolutely amazing that I can design a panel on my PC, order it, and receive it in a few days and it's perfect. WOW!!! Great job!!!!!"

Carey Fisher  
January 2013

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"Just received my order. Quality is excellent. Well above my expectations! I will definitely recommend your service and will use you again if I ever have another project in the future."

David Sayres  
June 2012

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"I just wanted to express my complete satisfaction with my recent order. The finished product was exactly what I designed in your software package, and was manufactured to an exceptionally high standard. Actually it was flawless. I will definitely be using your services again."

Andrew Dunlop  
Millswood Engineering  
May 2012

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"Just a short follow up to say thanks for the great service and product that I've come to expect from your company. The new front panel I recently received will look quite nice as part of my bass rig on the stages of the Columbia Gorge area."

Charlie Escher  
May 2012

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"I wanted to write your entire company to thank you for the work you did for me on a small panel order. This was the first time that I had created a drawing with your software and placed an order with you. Every step of the process was seamless. From the design software to the online ordering, customer service, quality of the piece and even the shipment tracking and delivery notification...Your product and company have totally exceeded my expectations in every way."

Scott Gardeen  
Guardian II Access Control  
April 2012

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"I received these today and wanted to let you know how pleased I am with the order. The faces are absolutely beautiful. Your work is precise and very well done. And, as always, thanks for the gummies! We here at Firestarter look forward to working with you for many years to come."

Mark Hensell  
Firestarter LLC  
September 2011

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"The panels have arrived. I wanted to let you know that they are beautiful! Thank you so very much. I have already told many friends about your company and will continue to do so."

Debi Shaimas  
S/V Serenity  
Balboa Yacht Club, Republic of Panama  
September 2011

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"I would like to thank the entire Front Panel team. I received the panels this morning and they look excellent. Better than we expected. Hopefully we will be able to use your services in the future."

Ken Murphree  
Continental  
Auburn Hills, MI  
August 2011

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"I just got my hands on the front panels. I would like to say that they are fantastic. I had never used the software before and it was remarkably easy to produce very nice front panels. The quality is just great. Also, the customer service was excellent. Thanks again, will definitely be a repeat customer."

Bryan Paton  
Psi Research Systems  
March 2011

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"I just received my second order from you and wanted to take this opportunity to thank you for the fast turn around and superb service. As a repeat customer, I continue to be delighted by your attention to detail. As a small consulting firm with a product line of it's own, we lack the resources to do the thorough checking of our files that other, larger companies have. Your help in pointing out dimension differences and questions about subtle details in the design result in a better product and avoid unnecessary waste and delays that our company cannot afford. I continue to be not just a "satisfied" customer, but a "delighted" one."

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George Dudash - GMD & Associates  
Escondido, CA  
March 2011

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"I just received my front panel yesterday and it is awesome and perfect! It is better than I had anticipated. Thank you so much. Please pass this note along to those that helped create it. Nice work!"

Nick Bretz  
Kansas City, Missouri  
February 2011

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"Today, I just got the package back via UPS mail and it came professionally boxed and the panels were shrunk wrapped. I'm blown away as to how professional the panel looks and can tell the FPE is detailed oriented and has focus on the small details that makes all the difference."

Gary Wood  
Seattle, WA  
January 2011

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"I appreciate FPE allowing individuals to create single panels - no minimums, etc. I love the transparency of the process, especially the pricing part of the software."

Clint Mullins  
October 2010

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"It is always a pleasure to receive a panel from you! I'm merely a hobbyist but your panels make my projects look professional."

Adam Schabtach  
Studio Nebula  
September 2010

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"Just wanted to say thank you for an awesome product. Just received my second small order from you guys and was again impressed with the quality of the parts, packaging, software and ordering interface, price.. the whole shebang. And now FPD is on Mac!! (woo-hoo!!)"

Mark Toy  
August 2010

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"I just received my two faceplate order and wanted to tell you how pleased I am with the results! Can't wait to see the other order due in tomorrow."

Dave Bechtel  
Bluefin Marine  
July 2010

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"I got my panel order in today. All I can say is WOW! It came out better than I ever imagined. This was my first order with Front Panel Express and definitely not my last."

Kerry Girolamo  
Groves, TX  
July 2010

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"Our project is done! Your product made it look very professional. Better than any test fixture we've purchased from a vendor, and it was built in-house."

Andrew Kronquist  
Universal Electronics  
July 2010

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"I just wanted to thank you for your excellent service and workmanship in supplying my custom front-panel. It exceeded even my perfectionistic standards. Looking forward to working with you again in future."

David Gatti  
Gatti Audio  
February 2010

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"After searching for more than three months, Front Panel Express was the only company that would even attempt to mill my custom wood/aluminum material. Not only were they the only company to give it a try, but they also did an amazing job. I couldn't be happier with all aspects of their service!"

Brandon Dow  
Mohog Electronics  
July 2009